

EDUCATION IS GETTING DISRUPTED





Fulcrum Digital Aims to Provide One-Platform Solution, Digital Acceleration & Creativity



Change is everywhere

- Enrolment demographics are changing
- Student expectations are changing
 - Spend on student services and
- support are on the rise
 - Competition is more intense, and
- global



Change in student demographic

Adult student enrollment has increased substantially in recent years, and is projected to climb faster than traditional-age (18 to 22 years) enrollments over the next decade and beyond. Since the number of high school graduates began to decline in 2008, capturing the adult student market has become more important than ever.



Change in student expectations

- Students view themselves as customers and have high expectations for the service they receive before, during and after enrollment.
 Students want education for employability and career advancement.
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- Due to ongoing need of students for upgrading knowledge and skills, an institution needs to plan for a lifelong relationship with the student—rather than a relationship that lasts the length of a degree program—and can significantly increase the customer lifetime value. Students view themselves as customers and have high expectations for the service they receive before, during and after enrollment.
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Change in market size and competitiveness

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Change in operational approach



- At both public and private institutions, spending on student services and institutional support has increased more rapidly than spending on instruction.
- Yet, it is critical for higher education institutions to provide individualized service to each current and prospective non-traditional student; however, it must be done in an efficient (and effective) manner.

Convert the challenge to an opportunity



Reach out to the world with your capability

- Expand your reach by offering an immersive learning experience and an AI-enabled chat bot
- Let faculty coach and engage with students no matter where they are
- Enrich learning through a network of industry collaboration, faculty and peer interactions
- Curate content and keep the learning current



Reach out to the world with your capability

Social learning

- Ask a question
- Like, follow or share a post
- Answer a question or post a resource
- Blog about experiences
- Contribute to the community
- Earn karma points and get rewarded for earning the most karma points

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Answers 0 Likes 1	Sujan Nath Posted on Jun 2, 2017 Follow Share

Lifelong engagement not just LMS

- Give context to your learning content by connecting them to Careers
- Give students personalised learning experiences using the Navigator
- Pro-actively recommend courses to fill learning gaps
- Motivate students to continue their learning lifelong by mapping different roles in the career progression
- Pro-actively create courses for skills that students are aspiring to





Assign courses and track the progress of skills of various students groups

Skills			
Skills Inventory Skill name	Q 7		:≡ +
Core Corporate Finance 5 Business Units 1 Mentor	Hedge Funds 1 Business Units O Mentors	Supply Chain Strategy and Management 1 Business Units O Mentors	Integrity, Responsibility and Good Governance in Business 1 Business Units O Mentors
Decision Analysis 5 Business Units O Mentors	Managerial Accounting 1 Business Units O Mentors	Sustainable Development 1 Business Units O Mentors	IT Enabled Supply Chains – A C-level Perspective 1 Business Units O Mentors
Financial Accounting 5 Business Units O Mentors	Mergers and Acquisitions 1 Business Units O Mentors	Technology Management	Meditation and Leadership 1 Business Units O Mentors
Managerial Economics 5 Business Units O Mentors	Valuation Techniques in Finance 1 Business Units O Mentors	Marketing Applied Marketing Research and Analytics	Negotiating in Business 1 Business Units O Mentors

Keep track of your skills inventory and monetize it.

Be Future Ready!





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